

Following is a list of the disputes to reimburse (All with the same typed complaint form for :

Claudia Orsborn, William Roberts, Mary Lamkin, Sharon Chandler, Robyn Zapp,
Doug Farnsley).

Bill Vessels - complaint against: C. Orsborn, W. Roberts. M. Lamkin, S. Chandler R. Zapp, D. Farnsley,

Paul Ranney

Wade Morgan

Edie Maas

Donald & Elizabeth Cantrell

Sied Kazmi

Keith Hillman

Robert Hart – Signed by Wade Morgan (Guardian)Lloyd Bailey – Same

Walter & Helen Kindler

Vicki Hack

Becky Ledogar

Earl & Betty Haley

David Finnegan

Sandra Snodgrass

10. HAVE YOU COMPLAINED TO THE BUSINESS? (Check box when applicable) Yes No

When? _____ Action taken? _____

11. WITH WHAT OTHER AGENCY HAVE YOU FILED THIS COMPLAINT?

When? _____ Action taken? _____

12. HAVE YOU CONTACTED A PRIVATE ATTORNEY? Yes No

13. HAVE YOU STARTED A COURT ACTION? IF YES, PLEASE ATTACH A COPY OF ALL COURT PAPERS. Yes No

14. HAVE YOU BEEN SUED OVER THIS ISSUE? IF YES, PLEASE ATTACH A COPY OF ALL COURT PAPERS. Yes No

15. DOLLAR AMOUNT ASSOCIATED WITH YOUR LOSS, IF ANY. \$ _____

16. PLEASE DESCRIBE YOUR COMPLAINT IN DETAIL (ATTACH ADDITIONAL PAGES IF NECESSARY)

Please attach a copy of all papers involved (order blank, warranty, credit card receipt and statement, invoice, contract or written agreement, advertisement, cancelled checks, correspondence and all other related documents). Please print clearly or type. DO NOT INCLUDE YOUR SOCIAL SECURITY NUMBER.

See additional attachments.

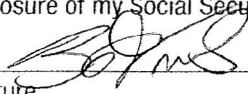
Claudia Orsborn, a member of The Harbours Homeowners Association Board of Directors, approved the action to issue direct payment of approximately \$4,000 from the Association's mutual benefit funds to reimburse fellow board member Kenneth Quiggins and employee Terry Kiesler for alleged acts of vandalism to their vehicles. A letter (attached) was sent to Association members by the President Kevin Zipperle stating the reason for reimbursing these people for their damages. Ms. Orsborn did not perform her fiduciary duty as a member of the Board of Directors when she approved the action to reimburse these persons from our Association's funds for the repair of their privately owned vehicles. Based on lack of evidence and the arguments presented by owner Mr. Peter Steen. It is evident that Ms. Orsborn was not using prudent and reasonable judgement when she approved this expenditure. A copy of the police report that was submitted by Kenneth Quiggins is riddled with discrepancies, including the inclusion of a false name of the person that Quiggins suspects performed the alleged vandalism on his vehicle. There is no clear cut evidence that any vandalism occurred at The Harbours on these vehicles. Ms. Orsborn should not have approved the action to reimburse these parties for their expenses.

17. HOW WOULD YOU LIKE YOUR COMPLAINT RESOLVED?

Ms. Orsborn should bear the responsibility of her actions and reimburse the Association the money that she approved and allocated to Kenneth Quiggins, a fellow board member and Terry Kiesler, an Employee for the alleged and unsubstantiated claims of vandalism to their vehicles.

18. CONSENT AND VERIFICATION

I affirm, under the penalties for perjury, that the foregoing representations, and those in all attachments, are true. The information I have provided in this complaint form is based upon my personal knowledge. I consent to the Consumer Protection Division obtaining or releasing any information in furtherance of the disposition of this complaint. I understand that I should not include my Social Security Number in any information submitted to the Consumer Protection Division. If I do provide my Social Security Number, I expressly consent to the disclosure of my Social Security Number in accordance with Indiana Code § 4-1-10-5(2).

Your Signature:  Date: 3-22-10

WHAT WILL HAPPEN NOW? WHAT ELSE SHOULD YOU DO?

The Consumer Protection Division will send a copy of your complaint to the respondent firm or licensed professional. This office cannot disclose your complaint against a licensed professional to the public unless this office files a disciplinary action against the licensed professional. This office represents the State of Indiana and is limited in the remedies it can pursue. You may be entitled to compensation or other rights that we cannot pursue for you. In addition to filing this complaint, you may want to consider contacting a private attorney or your local small claims court.

MAIL COMPLETED FORMS TO:

Attorney General Greg Zoeller
 Consumer Protection Division
 Government Center South, 5th floor
 302 West Washington Street
 Indianapolis, IN 46204
 PH: 317-232-6330 • FAX: 317-233-4393
 www.IndianaConsumer.com

10. HAVE YOU COMPLAINED TO THE BUSINESS? (Check box when applicable) Yes No

When? _____ Action taken? _____

11. WITH WHAT OTHER AGENCY HAVE YOU FILED THIS COMPLAINT?

When? _____ Action taken? _____

12. HAVE YOU CONTACTED A PRIVATE ATTORNEY? Yes No**13. HAVE YOU STARTED A COURT ACTION? IF YES, PLEASE ATTACH A COPY OF ALL COURT PAPERS.** Yes No**14. HAVE YOU BEEN SUED OVER THIS ISSUE? IF YES, PLEASE ATTACH A COPY OF ALL COURT PAPERS.** Yes No**15. DOLLAR AMOUNT ASSOCIATED WITH YOUR LOSS, IF ANY. \$ _____****16. PLEASE DESCRIBE YOUR COMPLAINT IN DETAIL (ATTACH ADDITIONAL PAGES IF NECESSARY)**

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See additional attachments.

William Roberts, a member of The Harbours Homeowners Association Board of Directors, approved the action to issue direct payment of approximately \$4,000 from the Association mutual benefit funds to reimburse fellow board member Kenneth Quiggins and employee, Terry Kiesler, for alleged acts of vandalism to their vehicles. A letter (attached) was sent to Association members by the President, Kevin Zipperle, stating the reason for reimbursing these people for their damages. Mr. Roberts did not perform his fiduciary duty as a member of the Board of Directors when he approved the action to reimburse these persons from our Association funds for the repair of their privately owned vehicles. Based on a lack of evidence and the arguments presented by owner, Mr. Peter Steen. It is evident that Mr. Roberts was not using prudent and reasonable judgement when he approved this expenditure. A copy of the police report that was submitted by Kenneth Quiggins is ridlied with discrepancies, including the inclusion of false name of the person that Quiggins suspects performed the alleged vandalism on his vehicle. There is no clear cut evidence that any vandalism at The Harbours on these vehicles. Mr. Roberts should not have approved the action to reimburse these parties for their expenses.

17. HOW WOULD YOU LIKE YOUR COMPLAINT RESOLVED?

Mr. Roberts should bear the responsibility of his actions and reimburse the Association the money that he approved and allocated to Kenneth Quiggins, a fellow board member and Terry Kiesler, an employee for the alleged and unsubstantiated claims of vandalism to their vehicles.

18. CONSENT AND VERIFICATION

I affirm, under the penalties for perjury, that the foregoing representations, and those in all attachments, are true. The information I have provided in this complaint form is based upon my personal knowledge. I consent to the Consumer Protection Division obtaining or releasing any information in furtherance of the disposition of this complaint. I understand that I should not include my Social Security Number in any information submitted to the Consumer Protection Division. If I do provide my Social Security Number, I expressly consent to the disclosure of my Social Security Number in accordance with Indiana Code § 4-1-10-5(2).

Your Signature _____

Date _____

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 Action taken? _____

11. WITH WHAT OTHER AGENCY HAVE YOU FILED THIS COMPLAINT?
 Wh _____ Action taken? _____

12. HAVE YOU CONTACTED A PRIVATE ATTORNEY? Yes No

13. HAVE YOU STARTED A COURT ACTION? IF YES, PLEASE ATTACH A COPY OF ALL COURT PAPERS. Yes No

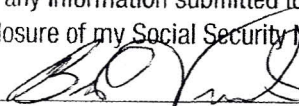
14. HAVE YOU BEEN SUED OVER THIS ISSUE? IF YES, PLEASE ATTACH A COPY OF ALL COURT PAPERS. Yes No

15. DOLLAR AMOUNT ASSOCIATED WITH YOUR LOSS, IF ANY. \$ _____

16. PLEASE DESCRIBE YOUR COMPLAINT IN DETAIL (ATTACH ADDITIONAL PAGES IF NECESSARY)
 Please attach a copy of all papers involved (order blank, warranty, credit card receipt and statement, invoice, contract or written agreement, advertisement, cancelled check, correspondence and all other related documents). Please print clearly or type. DO NOT INCLUDE YOUR SOCIAL SECURITY NUMBER.

See additional attachments.
 Sharon Chandler, a member of The Harbours Homeowners Association Board of Directors, approved the action to issue direct payment of approximately \$4,000 from the Association's mutual benefit funds to reimburse fellow board member Kenneth Quiggins and employee Terry Kiesler for alleged acts of vandalism to their vehicles. A letter (attached) was sent to Association members by the President Kevin Zipperle stating the reason for reimbursing these people for their damages. Sharon Chandler did not perform her fiduciary duty as a member of the Board of Directors when she approved the action to reimburse these persons from our Association's funds for the repair of their privately owned vehicles. Based on lack of evidence and the arguments presented by owner Mr. Peter Steen. It is evident that Ms. Chandler was not using prudent and reasonable judgement when she approved this expenditure. A copy of the police report that was submitted by Kenneth Quiggins is riddled with discrepancies, including the inclusion of a false name of the person that Quiggins suspects performed the alleged vandalism on his vehicle. There is no clear cut evidence that any vandalism occurred at The Harbours on these vehicles. Ms. Chandler should not have approved the action to reimburse these parties for their expenses.

17. HOW WOULD YOU LIKE YOUR COMPLAINT RESOLVED?
 Sharon Chandler should bear the responsibility of her actions and reimburse the Association the money that she approved and allocated to Kenneth Quiggins, a fellow board member and Terry Kiesler, an Employee for the alleged and unsubstantiated claims of vandalism to their vehicles

18. CONSENT AND VERIFICATION
 I affirm under the penalties for perjury, that the foregoing representations, and those in all attachments, are true. The information I have provided in this complaint form is based upon my personal knowledge. I consent to the Consumer Protection Division obtaining or releasing any information in furtherance of the disposition of this complaint. I understand that I should not include my Social Security Number in any information submitted to the Consumer Protection Division. If I do provide my Social Security Number, I expressly consent to the disclosure of my Social Security Number in accordance with Indiana Code § 4-1-10-5(2).
 Your signature  Date 3-22-10

WHAT WILL HAPPEN NOW? WHAT ELSE SHOULD YOU DO?
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10. HAVE YOU COMPLAINED TO THE BUSINESS? (Check box when applicable) Yes No

_____ Action taken? _____

11. WITH WHAT OTHER AGENCY HAVE YOU FILED THIS COMPLAINT?

Wh _____ Action taken? _____

12. HAVE YOU CONTACTED A PRIVATE ATTORNEY? Yes No

13. HAVE YOU STARTED A COURT ACTION? IF YES, PLEASE ATTACH A COPY OF ALL COURT PAPERS. Yes No

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15. DOLLAR AMOUNT ASSOCIATED WITH YOUR LOSS, IF ANY. \$ _____

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See additional attachments.

Robyn Zapp, a member of The Harbours Homeowners Association Board of Directors, approved the action to issue direct payment of approximately \$4,000 from the Association's mutual benefit funds to reimburse fellow board member Kenneth Quiggins and employee Terry Kiesler for alleged acts of vandalism to their vehicles. A letter (attached) was sent to Association members by the President Kevin Zipperle stating the reason for reimbursing these people for their damages. Ms. Zapp did not perform her fiduciary duty as a member of the Board of Directors when she approved the action to reimburse these persons from our Association's funds for the repair of their privately owned vehicles. Based on lack of evidence and the arguments presented by owner Mr. Peter Steen. It is evident that Ms. Zapp was not using prudent and reasonable judgement when she approved this expenditure. A copy of the police report that was submitted by Kenneth Quiggins is riddled with discrepancies, including the inclusion of a false name of the person that Quiggins suspects performed the alleged vandalism on his vehicle. There is no clear cut evidence that any vandalism occurred at The Harbours on these vehicles. Ms. Zapp would not have approved the action to reimburse these parties for their expenses.

17. HOW WOULD YOU LIKE YOUR COMPLAINT RESOLVED?

Robyn Zapp should bear the responsibility of her actions and reimburse the Association the money that she approved and allocated to Kenneth Quiggins, a fellow board member and Terry Kiesler, an Employee for the alleged and unsubstantiated claims of vandalism to their vehicles.

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 Your signature Date 3-22-10

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When _____ Action taken? _____

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When _____ Action taken? _____

12. HAVE YOU CONTACTED A PRIVATE ATTORNEY? Yes No

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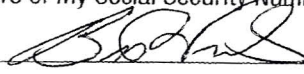
Ms. Lamkin, a member of The Harbours Homeowners Association Board of Directors, approved the action to issue direct payment of approximately \$4,000 from the Association's mutual benefit funds to reimburse fellow board member Kenneth Quiggins and employee Terry Kiesler for alleged acts of vandalism to their vehicles. A letter (attached) was sent to Association members by the President Kevin Zipperle stating the reason for reimbursing these people for their damages. Ms. Lamkin did not perform her fiduciary duty as a member of the Board of Directors when she approved the action to reimburse these persons from our Association's funds for the repair of their privately owned vehicles. Based on lack of evidence and the arguments presented by owner Mr. Peter Steen. It is evident that Ms. Lamkin was not using prudent and reasonable judgement when she approved this expenditure. A copy of the police report that was submitted by Kenneth Quiggins is riddled with discrepancies, including the inclusion of a false name of the person that Quiggins suspects performed the alleged vandalism on his vehicle. There is no clear cut evidence that any vandalism occurred at The Harbours on these vehicles. Ms. Lamkin would not have approved the action to reimburse these parties for their expenses.

17. HOW WOULD YOU LIKE YOUR COMPLAINT RESOLVED?

Ms. Lamkin should bear the responsibility of her actions and reimburse the Association the money that she approved and allocated to Kenneth Quiggins, a fellow board member and Terry Kiesler, an Employee for the alleged and unsubstantiated claims of vandalism to their vehicles.

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Your signature  Date 3-21-10

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10. HAVE YOU COMPLAINED TO THE BUSINESS? (Check box when applicable) Yes No

When? _____ Action taken? _____

11. WITH WHAT OTHER AGENCY HAVE YOU FILED THIS COMPLAINT?

When? _____ Action taken? _____

12. HAVE YOU CONTACTED A PRIVATE ATTORNEY? Yes No

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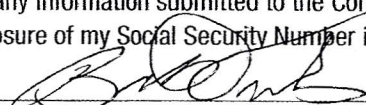
Mr. Farmsley, a member of The Harbours Homeowners Association Board of Directors, approved the action to issue direct payment of approximately \$4,000 from the Association mutual benefit funds to reimburse fellow board member Kenneth Quiggins and employee, Terry Kiesler, for alleged acts of vandalism to their vehicles. A letter (attached) was sent to Association members by the President, Kevin Zipperle, stating the reason for reimbursing these people for their damages. Mr. Farmsley did not perform his fiduciary duty as a member of the Board of Directors when he approved the action to reimburse these persons from our Association funds for the repair of their privately owned vehicles. Based on a lack of evidence and the arguments presented by owner, Mr. Peter Steen. It is evident that Mr. Farmsley was not using prudent and reasonable judgement when he approved this expenditure. A copy of the police report that was submitted by Kenneth Quiggins is riddled with discrepancies, including the inclusion of false name of the person that Quiggins suspects performed the alleged vandalism on his vehicle. There is no clear cut evidence that any vandalism at The Harbours on these vehicles. Mr. Farmsley should not have approved the action to reimburse these parties for their expenses.

17. HOW WOULD YOU LIKE YOUR COMPLAINT RESOLVED?

Mr. Farmsley should bear the responsibility of his actions and reimburse the Association the money that he approved and allocated to Kenneth Quiggins, a fellow board member and Terry Kiesler, an employee for the alleged and unsubstantiated claims of vandalism to their vehicles.

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 _____ Date 3-22-10

Your Signature _____ Date _____

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